



## Quality Policy

Teckentrup UK has built its reputation on the high quality of products produced and takes pride in the levels of service attained to deliver this. We provide door solutions for Home, Professional and Industrial applications and apply, where appropriate, new developments in Door and Access technology.

We are a long-term business and constantly improving the quality of our product and service offerings. We are continually improving effectiveness in our operations and processes using lean principles, focusing on Customer value-adding activities and the elimination of waste. Process efficiencies are embedded in the Teckentrup Integrated Management System (IMS) which is applied across all our operations and functions.

Our management systems and procedures are applied to ensure we comply with and exceed all our relevant company, legal, regulatory and industry requirements to satisfy the requirements of BS EN ISO 9001:2015. Each year we review our performance and set improvement targets for our business processes and quality performance. It is essential that we work together to deliver class-leading performance.

All employees should read and follow the high standards set out in the IMS and all procedures and processes applicable to their role that safeguard the safety, quality and reliability of our products and services.

Managers should ensure that everyone in their teams is working in a way that does not contravene any of these standards, processes or procedures.

