



CHRISTINE RIMMER – your contact for all things accounts!

If you don't know Christine Rimmer, let us introduce! Christine is responsible for all matters relating to the finances of your Teckentrup UK's Home products account (CarTeck Garage Doors to most of us!).

Christine is part of the Teckentrup Finance team, working with Sarah Burgess (Director of Finance & HR), Toni Baldwin (Accounts Manager) and Joanne Millet (Accounts Assistant).

- ✓ Invoicing & invoices queries
- ✓ Credit notes & credit note queries
- ✓ Statements & statement queries
- ✓ New account set-up
- ✓ Credit Limits
- ✓ Payments and payment queries



SARAH BURGESS



TONI BALDWIN



JOANNE MILLETT



CHRISTINE RIMMER

Use Christine as your first point of contact for all these matters and, if more information is needed from the sales office or the external sales team, Christine will act as point to gather the information needed to resolve your questions and queries.

"Can I still call the sales office or the sales team?" We love to talk, but if you do call relating to one of Christine's responsibilities, we will, most likely, pass your call onto Christine, so if it's accounts related, think Christine first!

"When will Christine contact me?" If you've been in touch with a query that isn't answered immediately, Christine will call/email with an answer. Christine is also responsible for cash collection, so if you're late with a payment, expect a call!

"I'm late with a payment but I want more doors released" Christine works closely with the sales office and sales team and will make them aware of your payment status, however Christine has the mandate and authority to manage these requests... **"So, if the answer is no and I call Dan, or Ian, or in the hope of a different answer, I'll be referred back to Christine?"** ... Yes!

We trust you appreciate our directness on this topic – If you have payment issues, talk to us before, not after you miss a payment, and we'll do our best to work with you.

"What if I can't get hold of Christine?" Talk to Joanne or Toni and they will ensure your questions are answered.

SO, THERE YOU HAVE IT, YOUR FINANCE CONTACT CHRISTINE.

CALL CHRISTINE ON **01925 924 050 OPTION 4**
OR EMAIL **C.RIMMER@TECKENTRUP.CO.UK**

Think
Finance,
think
Christine!

QUESTION?

Call the team on: **01925 924 050**

Teckentrup UK Limited, Units 2-4 Opus 9 Industrial Estate,
Woburn Road, Winwick Quay Warrington WA2 8UE
t: 01925 924 050 f: 08701 314 843 e: sales@teckentrup.co.uk

WWW.TECKENTRUP.CO.UK

TECKENTRUP
DOOR SOLUTIONS