

As a short term measure due to a supply issue, from **Friday 30th May 2025**, CarTeck insulated side hinged garage doors will be manufactured and shipped with friction stays in place of the standard latching spring dampened stays.

If you do not want a friction stay, please notify us immediately with the door's order number. In this instance, we will prepare the door for the standard stays and ship the door without stays, ready for retrofitting. As soon as the standard stays come back in to stock, we will ship the stay to you. This is expected to be at the end of June. You must make customers aware that doors awaiting stays should be operated with care to avoid damage.

Here's how to fit the friction stays:

With the door aligned and latching, attach the friction stay to the door frame using the self tapping screws provided and the pre-drilled holes.



Check operation to ensure the stays operate and the door leaves do not strike the opening reveal.

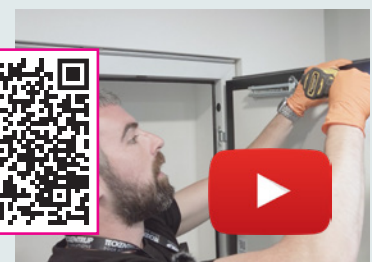
The friction of the stay can be adjusted by tightening or loosening the bolt with an adjustable spanner.



Friction
adjustment
bolt

Here's how to retrofit the standard latching spring dampened stays:

The rail, which is usually factory installed, will need fitting to the door at the 4 pre-prepared points, before following the usual steps to lubricate the rail and attach the stay arm to the frame. Scan the QR code to watch Dan fitting the stays.



QUESTION?

Call the team on: **01925 924 050**

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